
iatricSystems™, Inc. Announces Next-Generation Privacy Monitoring Solution, Haystack™ iS

Daytona Beach, Fla. September 23, 2020 — [iatricSystems™, Inc.](#), a company dedicated to delivering innovative healthcare technology solutions to help organizations leverage their investments, announced their latest patient privacy monitoring solution that incorporates advanced Artificial Intelligence technology for superior privacy functionality.

“We’re thrilled to announce our next-generation patient privacy monitoring solution,” said Rob Rhodes, Executive Vice President of iatricSystems, Inc. Haystack™ iS is the culmination of what we’ve learned over the past 16 years helping customers identify inappropriate activities. While keeping the best of what our customers have come to love, we’ve also added the latest in AI and Machine Learning technologies to make this iteration in privacy monitoring the best one yet.” “Additionally, we’ve added important workflow improvements that help privacy professional be more productive, which is something that has been often overlooked in the privacy space.”

The new Haystack iS solution is positioned to help privacy experts detect anomalous behavior earlier than ever before. The core Haystack iS audit strategy is completely automated and uses advanced algorithms and AI to learn health systems patterns and remove false positives.

“Even with patient privacy monitoring automation, patient privacy teams too often spend hours reviewing potential suspicious PHI access that turns out to be valid activity,” stated Rich Murphy, Director, Privacy and Security Solutions. “Our main goal when developing Haystack iS was to help privacy teams save time and take the guesswork out of patient privacy monitoring and identify truly suspicious activity. With the Artificial Intelligence capabilities we’ve implemented, combined with our rules based logic crafted and matured over the years, we were able to reach that goal.”

Haystack iS also includes a Manager's Portal that streamlines workflows between the privacy team and department managers when conducting a privacy investigation by allowing managers to document their investigations within the dashboard, saving the privacy team from manually communicating incidents that require management investigation.

Additional key advantages Haystack iS users can expect to leverage are the ability to improve staff efficiency by automating analysis of millions of records daily, removing false positives, monitoring of social media as an evaluation point for suspicious behavior and leveraging dynamic forensics for real-time investigation.

To learn more about Haystack iS you can visit our [website](#), or [request a meeting](#) to discuss your specific patient privacy challenges.

About iatricSystems, Inc.

iatricSystems, an independent business unit of Harris Healthcare, is a healthcare technology company dedicated to helping healthcare organizations enhance their IT investments. We do so with our diverse healthcare experience, an extensive partner network, and our proven capabilities in privacy & security, EHR optimization, and interoperability. For 30 years, iatricSystems has delivered solutions to more than 1,300 healthcare organizations and has integrated more than 800 vendor solutions. For more information, contact info@iatric.com or visit www.iatric.com. Connect with iatricSystems on [Twitter](#), [Facebook](#), and [LinkedIn](#).