



## Updates!

### 2008 International MUSE Show Guide

e-Newsletter from Iatric Systems, Inc.

May, 2008

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## 1. Message from Senior Management

### Joel's MUSEings - What's New

Joel Berman, President



Welcome to the 2008 International MUSE Conference! Each year at International MUSE, we unveil new solutions and educational sessions. This year, we have so many new items to share with you that we decided to devote the entire Show Guide to What's New.

**Hocus, Pocus, the Magic Behind FOCUS!** It's our new MEDITECH 6.0 FOCUS educational session. To help hospitals better understand what FOCUS is all about, Frank Fortner and David Reed will take a fairly in-depth look at this new technology and break it down into easy to understand parts. We hope MUSE reserved a large room.

**Other New NPR Sessions** – Last year it was *Stupid NPR Tricks*. This year, we'll delve into *Stupid NPR Mistakes* that can cause heartburn and caretaker alarms. We'll also host a new *MAGIC for NPR* session that's for C/S sites, too. Both sessions will be educational and entertaining. Joe Cocuzzo and I plan on having as much fun as last year.

**All Things Patient Access** – If there are financial folks at your hospital who don't receive our newsletter, they're missing out. Sign them up. You can do so at <http://www.iatric.com/constants/newsletter.asp>. In it each month, Kay Jackson authors a Revenue Cycle Improvement tip. We also announce upcoming educational webcasts about hot financial topics. Kay will host this new educational session at MUSE and cover topics such as point-of-service collections, ways to improve quality of registration data, etc.

**Clinical Solutions** – For clinical folks, we have entire Show Guide articles and new solutions devoted to you. There's a new clinical downtime solution, a host of new solutions for the Pharmacy, an update on Med Reconciliation, better Monitor Results Verification than ever before, and automatic notification of Pain Reassessment.

There are other new solutions, too, so read on. Many of our new sessions and solutions are direct results of customer input, so thank you. I'll expect you to stop by and say hello. We'll look forward to seeing you. Enjoy the show.

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## 2. Interface Engines Made Easier – HL7 EasyConnect



Gain the benefits of an interface engine without the hassles! Attend a demo to see why major hospital systems have been replacing their existing interface engine with [HL7 EasyConnect](#) from Iatric Systems.

It takes more than software to run an interface engine. Hospitals must develop the appropriate staff to implement and support critical interfaces 24 hours a day, 365 days a year. This can be a frail venture for IS Departments as employee turn-over, illnesses and vacations can threaten operational support.

Fortunately, we can ease hospitals' burdens with HL7 EasyConnect. HL7 EasyConnect combines our robust interface engine software, our extensive implementation experience and our 24/7/365 support.

With other vendors, you buy the software and YOU do all the work. With HL7 EasyConnect, you buy the software and WE do all the work. Learn more about HL7 EasyConnect at our booth #600 on Thu at 3:30pm or on Fri at 9:00am, or visit the "Downtime & Integration Solutions" corner of our booth (#600).

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## 3. New Downtime Solution - CareContinuity



Let's face it. *Downtimes happen.* Fortunately, you can help prevent them from adversely impacting patient care with [CareContinuity](#). CareContinuity, a new downtime solution from Iatric Systems, allows clinicians to access the patient information they need to provide the highest levels of quality care during planned and unplanned downtimes.

CareContinuity puts an extensive amount of patient data at clinicians' fingertips, from med administration to nursing notes and I&O's. What's more, the system allows end-users to customize their own views. Your care providers may enjoy their CareContinuity customized view so much, they may want to use it even when MEDITECH is available!

Please note that if you attend a demonstration of CareContinuity, you'll be entered into a drawing to win a 42" HD flat screen TV! You can see CareContinuity in action during scheduled booth demos on Wed at 2:00pm, on Fri at 9:30am, or by visiting the "Downtime & Integration Solutions" corner of our booth.

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## 4. Archiving & Scanning



Your organization has options when it comes to archiving and scanning systems! Iatric Systems has partnered with ISSolutions to provide the MEDITECH community with **Archiving & Scanning**, an enterprise-wide, highly integrated, cost-effective archiving and scanning option.

[Archiving & Scanning](#) includes point-of-service scanning seamlessly integrated with staff's existing MEDITECH routines. It offers rapid batch scanning, effective for use in high-volume areas like HIM /

Medical Records. Additionally, it archives system-generated reports, such as Lab results and Discharge Summaries. See it in action on Wed at 4:30pm, or visit the "Archiving & Revenue Improvement" corner of our booth.

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## 5. MEDHOST Emergency Dept System



Through its partnership with Iatric Systems, [MEDHOST](#), provider of a leading Emergency Department Information Systems (EDIS), has furthered interoperability for MEDITECH customers by introducing a unique patient data sharing capability.

Patient information recorded in the ED can now be shared with multiple MEDITECH and Iatric applications. Integration points now include pharmaceutical allergies filing into PHA and MEDITECH Administrative Data screens, initial admission assessment data flowing into NUR, and home medications filing into NUR and Iatric Systems' Patient Discharge

Instructions application. This critical ED data can now serve as an information baseline once a patient is admitted, thereby eliminating data silos, decreasing medical errors and ensuring continuity of care.

JCAHO requires certain information for the patient record, and MEDHOST lets hospitals create mandatory fields that prompt clinicians if it isn't gathered. With Iatric Systems' interfacing capabilities, information is pre-populated into a MEDITECH in-patient record, enabling floor nurses to simply verify accuracy rather than retake information.

Stanly Memorial Hospital, located in Albemarle, N.C., is setting the standard for sharing discrete patient data from MEDHOST with MEDITECH. Stanly found that this interface has sped the delivery of care because redundant questioning and data gathering is eliminated.

"MEDHOST is determined to create a seamless link between our EDIS and MEDITECH so that critical patient information is readily available and easily shared," said Craig Herrod, president and CEO of MEDHOST. "By advancing system interoperability, the benefits of MEDHOST reach deep into the enterprise, well beyond the walls of the ED to impact patient care and safety."

For more information about MEDHOST's EDIS and discrete patient data sharing capabilities, please visit MEDHOST at International MUSE booth #212, or visit their website [www.medhost.com](http://www.medhost.com).

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## 6. Medication Reconciliation

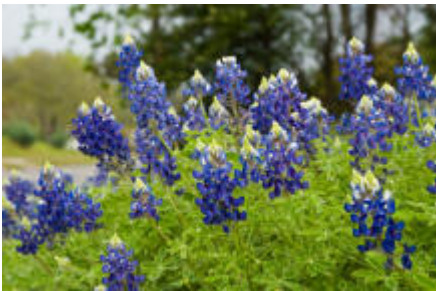


Find out what's new with [Medication Reconciliation](#) and get a headstart on this topic *first thing* Wednesday morning! At 9:30am, before conference sessions even begin, join us at booth #600 in the vendor hall as we share our latest information and give attendees a sneak peek at major upcoming enhancements.

We'll also see you at MUSE's Medication Reconciliation Summit – Iatric Systems has been invited to participate on the Summit's team of panelists.

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## 7. Better Monitor Results Verification – MRV Online



If caregivers could have their way, retyping results into MEDITECH from bedside monitors would be a thing of the past. Unfortunately, monitor result verification has proven cumbersome for clinicians, *until now*. Our new [MRV Online](#) takes results verification to a new level because it conforms to clinicians' workflow.

MRV Online provides clinicians with a quick, simple method for verifying monitor results. Features too numerous to list here greatly reduce the time needed for the process.

Additionally, query responses that cannot be passed from a bedside monitor (such as Patient Position or General Comments) can be documented.

Come to our booth on Thu at 2:30pm to see MRV Online in action and learn more, or visit the "Nursing & Pharmacy Solutions" corner of our booth.

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## 8. Pain Assessment



Does your hospital struggle with managing pain reassessment? If so, you're not alone. In a recent Iatric Updates newsletter survey, 66% of responders indicated they are *\*not\** happy with their hospital's process. The other 34% indicated they would like to see improvements to their process.

Additionally, 67% of responders indicated that nurses have no reminder whatsoever and must rely on their memory to reassess patients' pain. Others cited a variety of cues ranging from running reports to flags on certain user screens. However, these sites also noted that existing cues are used sporadically at best.

Well, we have good news for you! Iatric Systems recently developed a solution, [Patient Safety Management](#) that enables hospitals to automate the pain reassessment process.

The system automatically notifies users with visual and/or audible alerts whenever patients' pain reassessments are due. Our solution also ties the NUR reassessment with the PHA medication that was administered, thereby providing proof that the correct medication and dose administered were reassessed, as required by Joint Commission.

You can see Pain Reassessment in action at our booth during the Welcome Reception on Wed at 5:30pm and on Fri afternoon at 1:00pm. Or visit the "Nursing & Pharmacy Solutions" corner of our booth.

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## 9. Pharmacy Solutions



There have been so many new advanced clinical systems. BMV, eMAR, AOM, POM, PCM -with each new acronym has come a new challenge for the Pharmacy. Iatric Systems now offers a number of solutions that **focus on the Pharmacy** to help manage workload and address patient safety in a more automated, streamlined fashion.

In the "Nursing & Pharmacy Solutions" corner of our booth, find out more about solutions like [Paperless Pharmacy](#), an online medication order management system. POM Dashboard for Pharmacy helps sites that have gone live with POM view and manage unverified orders quickly and easily. With Pharmacy Flowsheet, click and see TPNs, drips, anticoagulation details and more from any patient's med profile.

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## 10. International MUSE Sessions

| Session Type & Name  | Num | Product        | Day | Time   |
|--|-----|----------------|-----|--------|
| <b>Educational Sessions</b> (to be held in Conference Rooms)         |     |                |     |        |
| Hocus, Pocus! The New MAGIC Behind FOCUS!                            | 390 | ---            | Wed | 1:00p  |
| HL7 Basics – More Than Just Pipes                                    | 388 | ---            | Wed | 2:00p  |
| HL7 2 – Intermediate   | 389 | ---            | Wed | 3:30p  |
| Roadmap to Wireless Network Security                                 | 387 | ---            | Thu | 10:00a |
| Interfaces: Point-to-Point vs. Interface Engines                     | 392 | ---            | Thu | 11:00a |
| Stupid NPR Mistakes  | 393 | ---            | Thu | 11:00a |
| The MAGIC of NPR (for C/S, too!)                                     | 394 | ---            | Thu | 1:30p  |
| All Things Patient Access – What's in Your Program?                  | 391 | ---            | Thu | 2:30p  |
| <b>Product Demos</b> (to be held at Iatric Systems Booth Number 600) |     |                |     |        |
| Archiving & Scanning (NEW!)  | --- | A & S          | Wed | 4:30p  |
| CareContinuity Downtime Solution (NEW!)                              | --- | CareContinuity | Wed | 2:00p  |
| CareContinuity Downtime Solution (NEW!)                              | --- | CareContinuity | Fri | 9:30a  |
| Flowsheet – Find Out What You're Missing!                            | --- | VFS            | Wed | 3:00p  |
| Flowsheet – Find Out What You're Missing!                            | --- | VFS            | Thu | 9:30a  |
| HL7 EasyConnect (NEW!)   | --- | EasyConnect    | Thu | 3:30p  |
| HL7 EasyConnect (NEW!)   | --- | EasyConnect    | Fri | 9:00a  |
| Medication Reconciliation  | --- | PDI/PDRx       | Wed | 9:30a  |
| Medication Reconciliation  | --- | PDI/PDRx       | Thu | 11:00a |
| MobiLab – Barcoded Specimen Collection                               | --- | MobiLab        | Wed | 10:30a |
| Monitor Results Verification Online (NEW!)                           | --- | MRV Online     | Thu | 2:30p  |
| Pain Reassessment (NEW!)   | --- | PSM            | Wed | 5:30p  |
| Pain Reassessment (NEW!)   | --- | PSM            | Fri | 1:00p  |
| Paperless Pharmacy   | --- | Paperless Pha  | Fri | 11:00  |
| Physician Office Integration   | --- | POI            | Thu | 9:00a  |
| Physician Office Integration & MDAccess Portal                       | --- | POI/MDAccess   | Thu | 1:30p  |
| Revenue Cycle Improvement with VSB                                   | --- | VSB            | Wed | 3:30p  |
| Revenue Cycle Improvement with VSB                                   | --- | VSB            | Thu | 1:00p  |
| Security Audit Manager   | --- | SAM            | Wed | 1:00p  |
| Security Audit Manager   | --- | SAM            | Fri | 1:30p  |

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## 11. Newsletter Sign-Up/Contact Us

[Sign up for our Updates! newsletter](#), or do so by visiting the lower right section of our website's [homepage](#).

You may also request to discontinue receiving our newsletter by sending an e-mail at [info@iatric.com](mailto:info@iatric.com).

If you've received this newsletter via e-mail, you may give us feedback by simply replying to the e-mail. However, if you would like to reach someone directly, please feel free to contact one of the individuals listed below.

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