

MEDICAL NECESSITY AT A MARYLAND HOSPITAL

Pre-Service Medical Necessity Evaluation Reduces Write-Offs

The Problem:

Our customer indicated medical necessity write-offs were high because ABNs were not being generated and signed at patient access. The hospital had previously tried to implement a third-party pre-service software solution that would assist, but it was unsuccessful because it was difficult for staff to learn and use. Staff were also forgetting to evaluate medical necessity because there was no prompting to check for it in the solution they attempted to use.

The Solution:

Management wanted a pre-service solution that would prompt staff to check for medical necessity and would be easy for them to use. The solution also needed to result in obtaining a signed ABN. Medical Necessity Ordermate (MNO) was able to meet all of those needs. Our client implemented MNO in Scheduling and Admissions and the hospital was able to reduce write-offs by 40-50% in the first month.

For a demonstration or more information on MNO, or any other Iatric Systems products or services, please contact us using the information below.