

# ***FORMS ONLINE AT A MICHIGAN HOSPITAL***

Automated Forms Improve Registration Process and Forms Compliance

## **The Problem:**

The registration department was faced with many forms that must be completed, signed and distributed. The complexity of insurance company rules, combined with high staff turn-over rates, was affecting the ability to get correct forms completed and distributed to the appropriate people. Many of the forms are required by insurance companies and regulatory agencies, and their absence from the patient chart can result in compliance, billing and reimbursement issues.

## **The Solution:**

The registration managers were looking for a solution that would automatically print the appropriate forms at the right time during registration. This would alleviate the need for the registration staff to remember all the rules for each patient. Iatric Systems' **Forms OnLine** product was able to provide this solution.

## **The Results:**

Now, when a patient is registered the right forms print automatically for the registration clerk so they do not have to remember which forms are required for each patient. Patient charts are now more complete, so audits are more successful and the reimbursement process has been improved.

If you would like a demonstration or more information regarding Iatric Systems' **Forms OnLine** product or any other Iatric Systems products and services, please contact us using the information below.