

15+ years of Meditech Expertise

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## Joel's MUSEings

What's New  
 Joel Berman, President



Welcome to the 2008 International MUSE Conference! Each year at International MUSE, we unveil new solutions and educational sessions. This year, we have so many new items to share with you that we decided to devote the entire Show Guide to What's New.

**Hocus, Pocus, the Magic Behind FOCUS!** It's our new MEDITECH 6.0 FOCUS educational session. To help hospitals better understand what FOCUS is all about, Frank Fortner and David Reed will take a fairly in-depth look at this new technology and break it down into easy to understand parts. We hope MUSE reserved a large room. Refer to the Schedule on page 3 for the day and time.

**Other New NPR Sessions** – Last year it was *Stupid NPR Tricks*. This year, we'll delve into *Stupid NPR Mistakes* that can cause heartburn and caretaker alarms. We'll also host a new *MAGIC for NPR* session that's for C/S sites, too. Both sessions will be educational and entertaining. Joe Cocuzzo and I plan on having as much fun as last year.

**All Things Patient Access** – If there are financial folks at your

hospital who don't receive our newsletter, they're missing out. Sign them up. You can do so at <http://www.iatric.com/constants/newsletter.asp>. In it each month, Kay Jackson authors a Revenue Cycle Improvement tip. We also announce upcoming educational webcasts about hot financial topics. Kay will host this new educational session at MUSE and cover topics such as point-of-service collections, ways to improve quality of registration data, etc.

**Clinical Solutions** – For clinical folks, we have entire Show Guide articles and new solutions devoted to you. There's a new clinical downtime solution, a host of new solutions for the Pharmacy, an update on Med Reconciliation, better Monitor Results Verification than ever before, and automatic notification of Pain Reassessment.

There are other new solutions, too, so read on. Many of our new sessions and solutions are direct results of customer input, so thank you. I'll expect you to stop by and say hello. We'll look forward to seeing you. Enjoy the show.



## New Downtime Solution - CareContinuity

Let's face it. *Downtimes happen*. Fortunately, you can help prevent them from adversely impacting patient care with CareContinuity. CareContinuity, a new downtime



solution from Iatric Systems, allows clinicians to access the patient information they need to provide the highest levels of quality care during planned and unplanned downtimes.

CareContinuity puts an extensive amount of patient data at clinicians' fingertips, from medication administration to nursing notes and I&O's. What's more, the system allows end-users to customize their own views. Your care providers may enjoy their CareContinuity customized view so much, they may want to use it even when MEDITECH is available!

Please note that if you attend a demonstration of CareContinuity, you'll be entered into a drawing to win a 42" HD flat screen TV! You can see CareContinuity in action during scheduled booth demos on Wed at 2:00pm, on Fri at 9:30am, or by visiting the "Downtime & Integration Solutions" corner of our booth.

## Interface Engines Made Easier – HL7 EasyConnect

Gain the benefits of an interface engine without the hassles! Attend a demo to see why major hospital systems have been replacing their existing interface engine with HL7 EasyConnect from Iatric Systems.

It takes more than software to run an interface engine. Hospitals must develop the appropriate staff to implement and support critical interfaces 24 hours a day, 365 days a year. This can be a frail

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venture for IS Departments as employee turn-over, illnesses and vacations can threaten operational support.

Fortunately, we can ease hospitals' burdens with HL7 EasyConnect. HL7 EasyConnect combines our robust interface engine software, our extensive implementation experience and our 24/7/365 support.

With other vendors, you buy the software and YOU do all the work. With HL7 EasyConnect, you buy the software and WE do all the work. Learn more about HL7 EasyConnect at our booth on Thu at 3:30pm or on Fri at 9:00am, or visit the "Downtime & Integration Solutions" corner of our booth.

## Medication Reconciliation

Find out what's new with Medication Reconciliation and get a headstart on this topic *first thing* Wednesday morning! At 9:30am, before conference sessions even begin, join us at booth #600 in the vendor hall as we share our latest information and give attendees a sneak peek at major upcoming enhancements.

We'll also see you at MUSE's Medication Reconciliation Summit – Iatric Systems has been invited to participate on the Summit's team of panelists.



## Better Monitor Results Verification – MRV Online

If caregivers could have their way, retyping results into MEDITECH from bedside monitors would be a thing of the past. Unfortunately, monitor result verification has proven cumbersome for clinicians, *until now*. Our new MRV Online takes results verification to a new level because it conforms to clinicians' workflow.

MRV Online provides clinicians with a quick, simple method for verifying monitor results. Features too numerous to list here greatly reduce the time needed for the process.

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*At each demo you attend at booth #600, you'll have a new chance to win an American Express gift card you can use during or after the Conference!*

Additionally, query responses that cannot be passed from a bedside monitor (such as Patient Position or General Comments) can be documented.

Come to our booth on Thu at 2:30pm to see MRV Online in action and learn more, or visit the "Nursing & Pharmacy Solutions" corner of our booth.

## Pain Reassessment

Does your hospital struggle with managing pain reassessment? If so, you're not alone. In a recent Iatric Updates newsletter survey, 66% of responders indicated they are *\*not\** happy with their hospital's process. The other 34% indicated they would like to see improvements to their process.



Additionally, 67% of responders indicated that nurses have no reminder whatsoever and must rely on their memory to reassess patients' pain. Others cited a variety of cues ranging from running reports to flags on certain user screens. However, these sites also noted that existing cues are used sporadically at best.

Well, we have good news for you! Iatric Systems recently developed a solution that enables hospitals to automate the pain reassessment process.

The system automatically notifies users with visual and/or audible alerts whenever patients' pain reassessments are due. Our solution also ties the NUR reassessment with the PHA medication that was administered, thereby providing proof that the correct medication and dose administered were reassessed, as required by Joint Commission.

You can see Pain Reassessment in action at our booth during the Welcome Reception on Wed at 5:30pm and on Fri afternoon at 1:00pm. Or visit the "Nursing & Pharmacy Solutions" corner of our booth.



# International MUSE 2008 Show Guide

## Pharmacy Solutions

There have been so many new advanced clinical systems. BMV, eMAR, AOM, POM, PCM... With each new acronym has come a new challenge for the Pharmacy. Iatric Systems now offers a number of solutions that **focus on the Pharmacy** to help manage workload and address patient safety in a more automated, streamlined fashion.

In the "Nursing & Pharmacy Solutions" corner of our booth, find out more about solutions like Paperless Pharmacy, an online medication order management system. POM Dashboard for Pharmacy helps sites that have gone live with POM view and manage unverified orders quickly and easily. With Pharmacy Flowsheet, click and see TPNs, drips, anticoagulation details and more from any patient's med profile.

## Archiving & Scanning

Your organization has options when it comes to archiving and scanning systems! Iatric Systems has partnered with ISSolutions to provide the MEDITECH community with **Archiving & Scanning**, an enterprise-wide, highly integrated, cost-effective archiving and scanning option.

Archiving & Scanning includes point-of-service scanning seamlessly integrated with staff's existing MEDITECH routines. It offers rapid batch scanning, effective for use in high-volume areas like HIM / Medical Records. Additionally, it archives system-generated reports, such as Lab results and Discharge Summaries. See it in action on Wed at 4:30pm, or visit the "Archiving & Revenue Improvement" corner of our booth.

*See you in Dallas!*

## Iatric Systems Sessions

Session Type & Name	Num	Product	Day	Time
<b>Educational Sessions</b> (to be held in Conference Rooms)				
Hocus, Pocus! The New MAGIC Behind FOCUS!	390	---	Wed	1:00p
HL7 Basics – More Than Just Pipes	388	---	Wed	2:00p
HL7 2 – Intermediate	389	---	Wed	3:30p
Roadmap to Wireless Network Security	387	---	Thu	10:00a
Interfaces: Point-to-Point vs. Interface Engines	392	---	Thu	11:00a
Stupid NPR Mistakes	393	---	Thu	11:00a
The MAGIC of NPR (for C/S, too!)	394	---	Thu	1:30p
All Things Patient Access – What's in Your Program?	391	---	Thu	2:30p
<b>Product Demos</b> (to be held at Iatric Systems Booth Number 600)				
Archiving & Scanning (NEW!)	---	A & S	Wed	4:30p
CareContinuity Downtime Solution (NEW!)	---	CareContinuity	Wed	2:00p
CareContinuity Downtime Solution (NEW!)	---	CareContinuity	Fri	9:30a
Flowsheet – Find Out What You're Missing!	---	VFS	Wed	3:00p
Flowsheet – Find Out What You're Missing!	---	VFS	Thu	9:30a
HL7 EasyConnect (NEW!)	---	EasyConnect	Thu	3:30p
HL7 EasyConnect (NEW!)	---	EasyConnect	Fri	9:00a
Medication Reconciliation	---	PDI/PDRx	Wed	9:30a
Medication Reconciliation	---	PDI/PDRx	Thu	11:00a
MobiLab – Barcoded Specimen Collection	---	MobiLab	Wed	10:30a
Monitor Results Verification Online (NEW!)	---	MRV Online	Thu	2:30p
Pain Reassessment (NEW!)	---	PSM	Wed	5:30p
Pain Reassessment (NEW!)	---	PSM	Fri	1:00p
Paperless Pharmacy	---	Paperless Pha	Fri	11:00
Physician Office Integration	---	POI	Thu	9:00a
Physician Office Integration & MDAccess Portal	---	POI/MDAccess	Thu	1:30p
Revenue Cycle Improvement with VSB	---	VSB	Wed	3:30p
Revenue Cycle Improvement with VSB	---	VSB	Thu	1:00p
Security Audit Manager	---	SAM	Wed	1:00p
Security Audit Manager	---	SAM	Fri	1:30p



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*...See you in Dallas!*



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## International MUSE 2008 Show Guide

### Tuesday Training Workshops

#### Morning Workshops

- 701 – MAGIC **Hands-On** NPR Report Writer (with Chuck Waterbury)
- 703 – NPR Fragments (with Joel Berman)
- 706 – A Primer on MAGIC Syntax for NPR Reports (with Joe Cocuzzo)
- 708 – Building a CDS – the Basics (with Michelle Schneider, RN)
- 709 – Advanced Clinical Rules (with Jason Medeiros)
- 715 – TCP/IP & Wireless Networks Declassified (with Steve Walker)

#### Afternoon Workshops

- 801 – C/S **Hands-On** NPR Report Writer (with Joe Cocuzzo)
- 803 – NPR Lab Report Writing for Dummies (with Chuck Waterbury)
- 808 – CDS Attributes (with Jason Medeiros)
- 813 – NUR Dictionaries – Build a Solid Foundation (with Michelle Schneider, RN)
- 814 – Rev Cycle & All Things Access Management (with Kay Jackson)

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