



15 years of Meditech Expertise

## Updates!

e-Newsletter from Iatric Systems, Inc.

## June, 2005

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## 1. Messages From Senior Management

### Joel's MUSEings

Joel Berman, President



International MUSE 2005 – overall a good conference! Alan and the MUSE Board are to be commended again for a well run show. Registrations this year set an all time record high, and costs were lower than ever. The schedule was well thought out, and events happened on time. Security was particularly impressive, as well – no equipment disappeared from the vendor area this year.

The schedule was jam-packed with education sessions. In fact, MUSE ran out of rooms. We did our part to free up conference rooms by hosting product demonstrations at our booth. In the future, if there isn't enough space for all the sessions or there are too many sessions, what do you think the MUSE Board should do?

1. Expand conference hours to have sessions in the evening
2. Extend the show by a day or half day
3. Limit the number of sessions

Please surf over to [our website's home page](#) to cast your vote.

When the MUSE board announced many years ago that the 2005 MUSE conference would be held in Las Vegas, I thought it would be a good place to hold the conference and a nice change from the usual FL and CA locations. However, after having attended the show this year, I can't say Las Vegas is my favorite choice for any future MUSE shows. There are two main reasons:

1. **Distractions** – Las Vegas, while a potentially fun place to visit, has too many distractions for me. When I attend a MUSE conference, I want to immerse myself in it. It's very difficult to do this in Las Vegas. This is what made the MUSE conference which was held at the Phoenician in Scottsdale, AZ, so good – there were no distractions.
2. **Hotel Layout** – The second problem for me was the hotel layout. The Hilton has facilities to handle much larger conferences, and I found it hard to hear and hard to

see the screen in many of the conference rooms. The venue also seemed to spread everyone out so that if you asked me if I saw 1,900 people there, I'd say no except for lunch.

I don't know if people agree with me or not, but I know the board is looking at sites for 2009. I vote for a non-Las Vegas location. What do you think?

Thank you to everyone who stopped by our booth. We appreciate the time people took to sit and talk about hot topics, new ideas, and learn more about our products and services. If you missed anything or weren't able to attend International MUSE, check out our Post-MUSE Webcast schedule below.

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## 2. Post-MUSE Webcast Schedule



If you weren't able to attend International MUSE, or if you missed a session while you were at the Conference, we have good news for you! Iatric Systems is hosting, via Webcast, post-MUSE "repeat performances" of all of our Educational Sessions and Product Demonstrations. Our Webcasts are online, real-time interactive sessions you can attend from the comfort of your own office, and they are provided *at no charge*. Session dates and times are below.

**\*\*NOTE: All Webcasts will be held at 2:00pm Eastern\*\***

Educational Sessions	Webcast Date
Don't Get Dup'd - Cause, Effect and Prevention of Duplicate Medical Records	<a href="#">07/13/2005</a>
Medication Reconciliation	<a href="#">08/16/2005</a>
Survival Guide to Interfacing in a Meditech World	<a href="#">07/27/2005</a>

Product Demonstrations	Webcast Date
Hot Integration Topics	<a href="#">07/07/2005</a>
Medical Necessity Ordermate/Medical Necessity Checkmate	<a href="#">06/28/2005</a>
MobiLab	<a href="#">06/22/2005</a>
MRI Guard / MRI Mergemate	<a href="#">06/29/2005</a>
Patient Discharge Instructions / Physician Discharge Prescriptions	<a href="#">07/06/2005</a>
Physician Office Integration	<a href="#">07/12/2005</a>
Security Audit Manager	<a href="#">07/14/2005</a>
Visual FlowSheet Suite	<a href="#">06/30/2005</a>

To register, simply click the Webcast date you would like to attend, and please be sure to include your **name, phone number and hospital name** in your request. We'll promptly send you registration confirmation and instructions on how to participate. If you have any difficulty registering, please e-mail [stacy@iatric.com](mailto:stacy@iatric.com). We'll look forward to "seeing" you online!

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### 3. Educational Session References

There is so much information to absorb during educational sessions at International MUSE! If you attended "Don't Get Dup'd: Cause, Effect and Prevention of Duplicate Medical Records" or "Medication Reconciliation", and didn't manage to copy down the list of reference materials, we've compiled for you a listing of website references where you can quickly access materials and learn more...



#### Duplicate Medical Records Website References:

1. Just Associates, Inc. "Industry Problem." *Just Associates, Inc.* Retrieved on May 23, 2005 from <http://www.justassoc.com/industryproblem.asp>.
2. Fernandes, Lorraine and Lenson, Celia and Hewitt, Joe and Weber, Jerry and Yamamoto, Jo Ann. "Medical record number errors." *Initiate Systems, Inc.* (Apr 2001) Retrieved on January 20, 2005 from [http://www.initiatesystems.com/web/resources/exec\\_summary/38/Medical\\_record\\_numbers\\_errors.html](http://www.initiatesystems.com/web/resources/exec_summary/38/Medical_record_numbers_errors.html).
3. Padfield, Stan. "Managing Merger Mayhem." *Health Management Technology.* (Feb 2002) Retrieved on May 23, 2005 from <http://www.healthmgttech.com/archives/h0200managing.htm>.
4. Mays, Susan and Swetnich, Donna and Gorken, Lynda. "Toward a Unique Patient Identifier." *Health management Technology.* (Mar 2002) Retrieved on April 7, 2005 from <http://healthmgttech.com/cgi-bin/arttop.asp?Page=h0302toward.htm>.

#### Medication Reconciliation Website References:

1. <http://www.ihl.org> (search on "medication reconciliation")
2. <http://www.macoalition.org/initiatives.shtml#2>
3. [http://www.jcaho.org/accredited+organizations/patient+safety/05+npsg/05\\_npsg\\_faqs.htm#goal\\_3](http://www.jcaho.org/accredited+organizations/patient+safety/05+npsg/05_npsg_faqs.htm#goal_3)
4. <http://www.ismp.org> (search on "medication reconciliation")

We hope you find our educational sessions and the information on these websites helpful. A complete listing of the references used in the development of each one of these sessions can be found at the end of the session's powerpoint presentation. If you attended either one of the sessions and would like a copy of the powerpoint presentation that was used, please contact us at [info@iatric.com](mailto:info@iatric.com), and we'll promptly forward the applicable slideshow to you.

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### 4. Reminder for Customers: Early Notification = Smooth Go-LIVE



Does your organization have plans to update its Meditech Operating System or implement a new Meditech Ring Release? In order to ensure a smooth transition, please remember to notify Iatric Systems as early as possible in your planning process. Our applications often take advantage of new Meditech enhancements and functionality, and early notification of your organization's intentions to update will ensure you can take full advantage of these features. Early notification of intentions to update will also ensure your site's Iatric Systems applications and interfaces will remain operational before, during and immediately after the update.

How do you inform us of an upcoming update? It's easy – just send an e-mail to [Support@iatric.com](mailto:Support@iatric.com), or contact any one of your product support representatives directly.

The information will be passed on to our entire team so the appropriate individuals can determine whether or not your Iatric Systems applications and/or interfaces require corresponding updates, and it will allow us to coordinate testing with you well before the update's scheduled "Live Date".

Iatric Systems is committed to excellent customer service, and we want to ensure your updates go smoothly. Please help us in this endeavor by keeping us well informed, and thank you!

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## 5. NPR Tip: Easier Downloads ...continued (MAGIC and C/S sites)

As part of our 2004 Tips and Tricks, we showed an easier method to write large download files (particularly those with fixed length fields).

Rather than placing your fields in the picture, like so:

```
D @name_____@pat.street_____@pat.street2_____
D @guaranor.name_____@guarantor.street_____@guarantor.street2_____
```

You can do all of your output in a macro: (called AL D)

```
@name: 30TL^!,
@pat.street: 25TL^!,
@pat.street2: 25TL^!,
..etc..
```

There are two important additional notes about this technique:

*Magic sites:* You must use the picture for some output, otherwise your spool files will end up with "nil" pages, and you can get stuck in Process Print List.

As mentioned in our "Tips and Tricks 2004" seminar, an easy way to avoid this is to have a blank D line in the picture to provide the CR/LF record separator.

*C/S sites:* With no spooling available, you would think that you have no need to use the picture for output. If you build your report with no picture, however, you will likely notice a "hang" at the end. C/S apparently buffers output and does not transfer to your output file until the end of the "page". With no picture, the transfer does not occur until the end of the entire report.

If you use a single D line to provide the carriage return/line feed between records, you will solve this problem because you will "use" one line per record.

If this is inconvenient (as when you are producing multiple records per detail record), an alternative is to build your detail macro to subtract 1 from the lines left slash variable per record, as follows:

```
@field^!,
@field2^!,
@Z.cr.lf^!,
@.line
```

The @.line translator macro produces the following code:

Magic

```
IF{/.LL-1^/.LL<1 %[R.NEW.PAGE.PGM](0)}
```

Client Server

```
IF{/.R.LL-1^/R.LL<1 [R.NEW.PAGE.PGM](0)}
```

In C/S, when /R.LL reaches 0, the new page program is called and the buffer is transferred to the output file.

You can obtain more information about the "Easier Download" technique in our Tips and Tricks presentation for 2004 at:

<http://www.iatric.com/information/muse2004.asp>

You can find additional NPR Tips on our website at <http://www.iatric.com/information/npr-tips.asp>, as well as information about our [on-site NPR Report Writer Training](#) and [NPR Report Writing Services](#).

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## 6. Newsletter Sign-Up/Contacting Us

[Sign up for our Updates! newsletter](#), or do so by visiting the lower right section of our website's [homepage](#).

You may also request to discontinue receiving our newsletter by sending us an e-mail at [info@iatric.com](mailto:info@iatric.com).

If you've received this newsletter via e-mail, you may give us feedback by simply replying to the e-mail. However, if you would like to reach someone directly, please feel free to contact one of the individuals listed below.

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